



SAN MATEO COUNTY HEALTH

**BEHAVIORAL HEALTH
& RECOVERY SERVICES**



BAY AREA
Community Health
Advisory Council



STAR VISTA

RACE & COVID-19 2ND TOWN HALL **COMMUNITY INPUT SESSION**

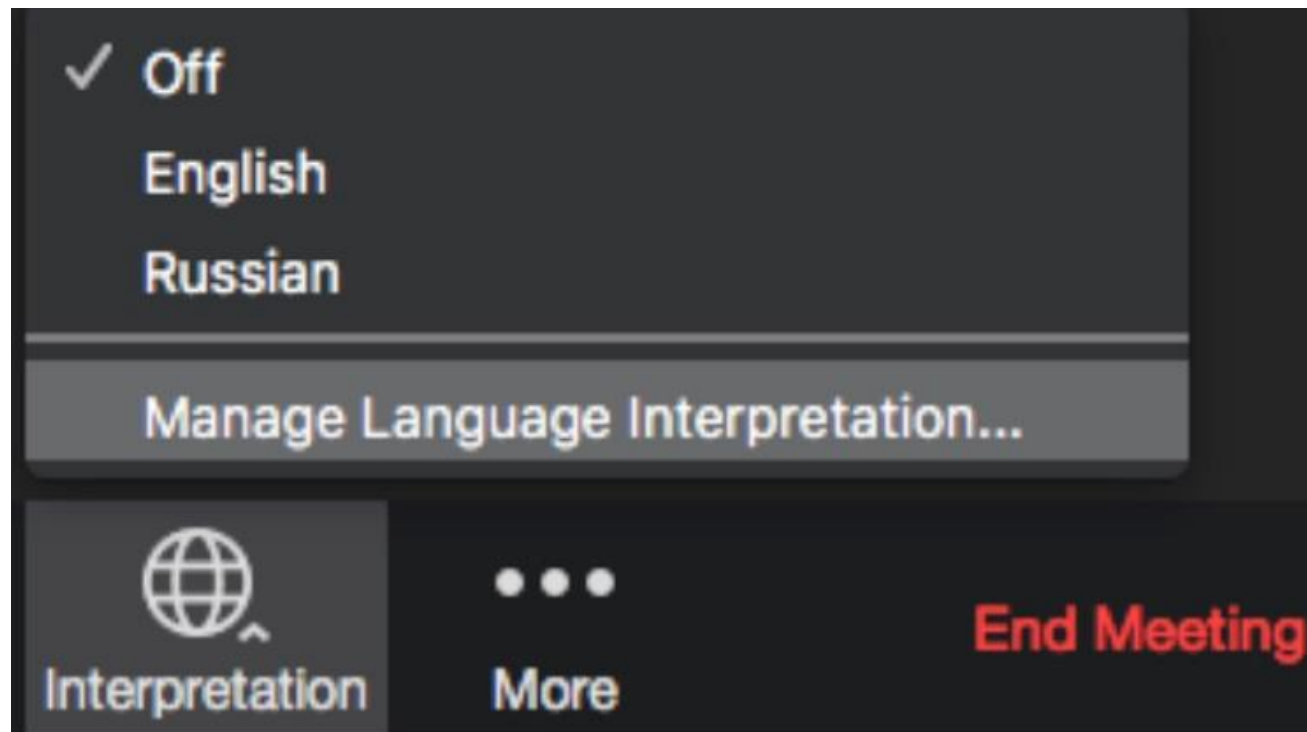
Diversity & Equity Council (DEC)

August 7th, 2020

*Event is being **RECORDED**

*Interpretation services available
in Spanish

Interpretation Available:



- On Computer: Please click the small globe icon at the bottom of your screen and choose your preferred language.
- On Phone: Click “more” button to switch languages.
- Please speak clearly, not too fast and be mindful of acronyms

This event is being **RECORDED**



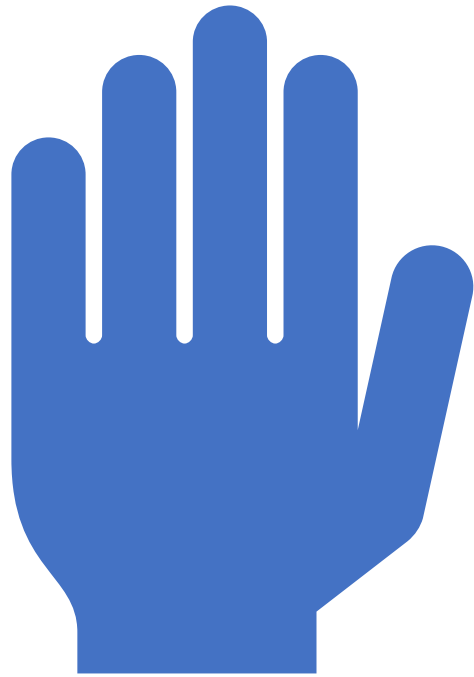
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Thank you.



Zoom Housekeeping:

- Participants will be muted
- Share screen is disabled
- To be unmuted during the discussion:
 - Use “Raise Hand” button
 - Use “Thumbs up” button (phone)
 - 2 mins. maximum per participant
- Please ask questions by Q & A feature
- There will be specific times held for those joining by phone to make comments
- We will also be taking feedback via email or phone after the meeting
- All presentation slides and resources will be sent out after meeting

Agenda

- **11:00AM** INTRODUCTION & PROGRESS UPDATE
- **11:35AM** COMMUNITY DISCUSSION & PUBLIC COMMENT
- **12:50PM** NEXT STEPS

Goal

LEARNING KEY PRIORITIES
FROM THE COMMUNITY,
BUILDING COMMUNITY
RELATIONSHIPS WITHIN
SAN MATEO COUNTY AND
IDENTIFYING ACTION
STEPS.

Cultural Humility Group Agreements

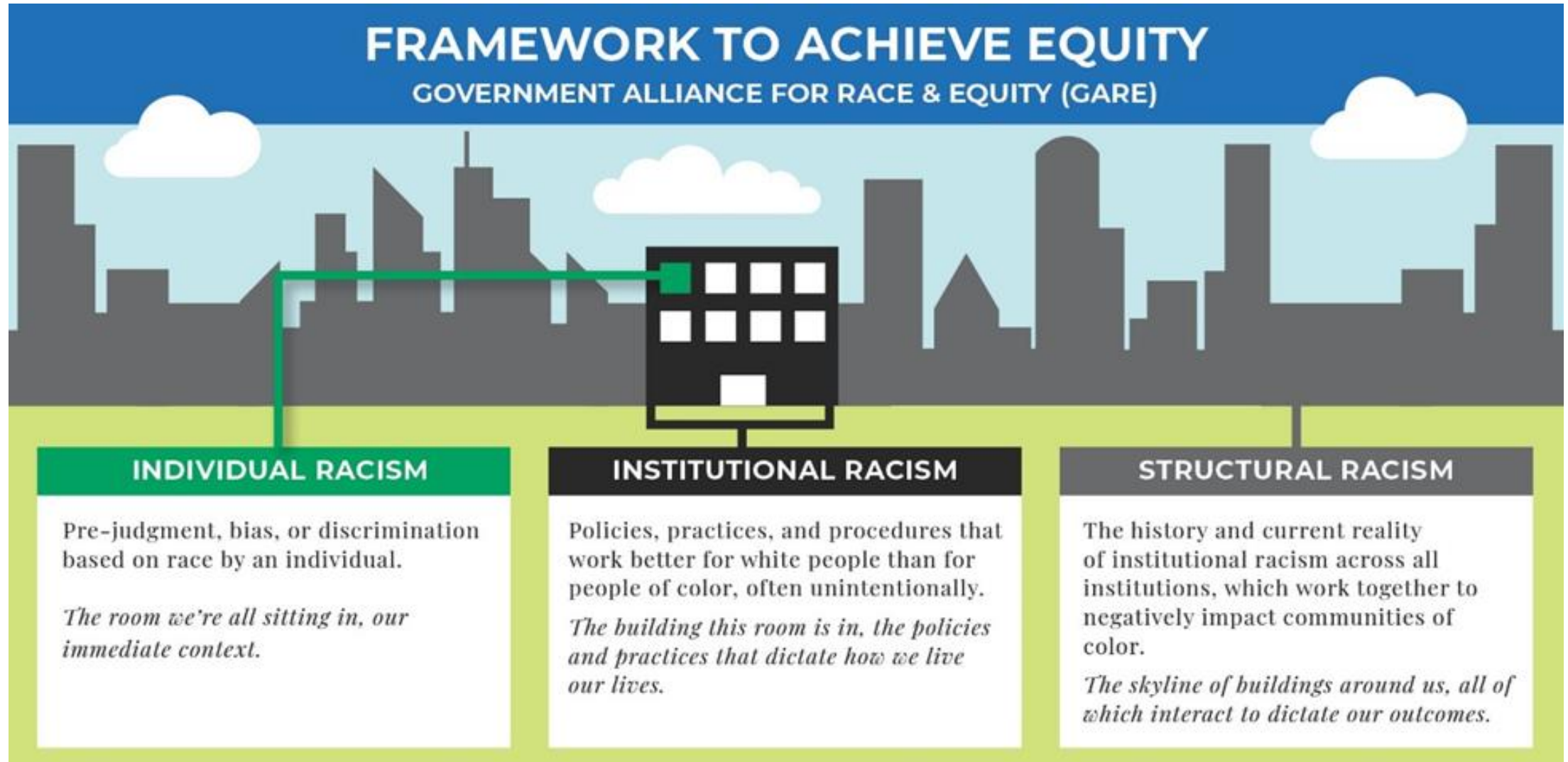
LISTEN AS IF THE SPEAKER IS WISE; LISTEN
TO UNDERSTAND
PRACTICE "I" STATEMENTS WHEN SPEAKING
OKAY TO RESPECTFULLY DISAGREE
TAKE RISKS
NO PRESSURE TO SPEAK
BE DISCIPLINED ABOUT NOT MAKING
ASSUMPTIONS
NO BLAMING, NO SHAMING
CONFIDENTIALITY IF STORIES ARE SHARED
COURAGE TO INTERRUPT IF SOMETHING IS
GOING AMISS OR BEING LEFT UNSAID: MAKE
THE INVISIBLE VISIBLE
VOICES, THOUGHTS, IDEAS, EXPERIENCES
WELCOME
PAY ATTENTION TO WHAT MOVES YOU: USE
OOPS AND OUCH



Acuerdos de Humildad Cultural

- ESCUCHA COMO SI EL QUE HABLA ES SABIO;
ESCUCHA PARA ENTENDER
- PRACTICA HABLAR DE TU MISMO UTILIZANDO
ENUNCIADOS CON "YO"
- ESTÁ BIEN ESTAR RESPETUOSAMENTE EN
DESACUERDO
- TOME RIESGOS
- NO SIENTAS PRESIÓN PARA HABLAR
- MANTENGA LA DISCIPLINA DE NO HACER
SUPOSICIONES
- NO JUZGAR, NO AVERGONZAR
- CUANDO SE COMPARTAN HISTORIAS
MANTENGAN LA CONFIDENCIALIDAD
- TEN VALOR PARA INTERRUPIR SI ALGO ES
INAPROPIADO O SE IGNORO: HAZ VISIBLE LO
INVISIBLE
- LAS IDEAS, PENSAMIENTOS, VOCES Y
EXPERIENCIAS SON BIENVENIDAS
- PON ATENCIÓN SOBRE LO QUE TE MUEVE:
UTILICE "UPS" Y "AUCH!"

What is structural racism?



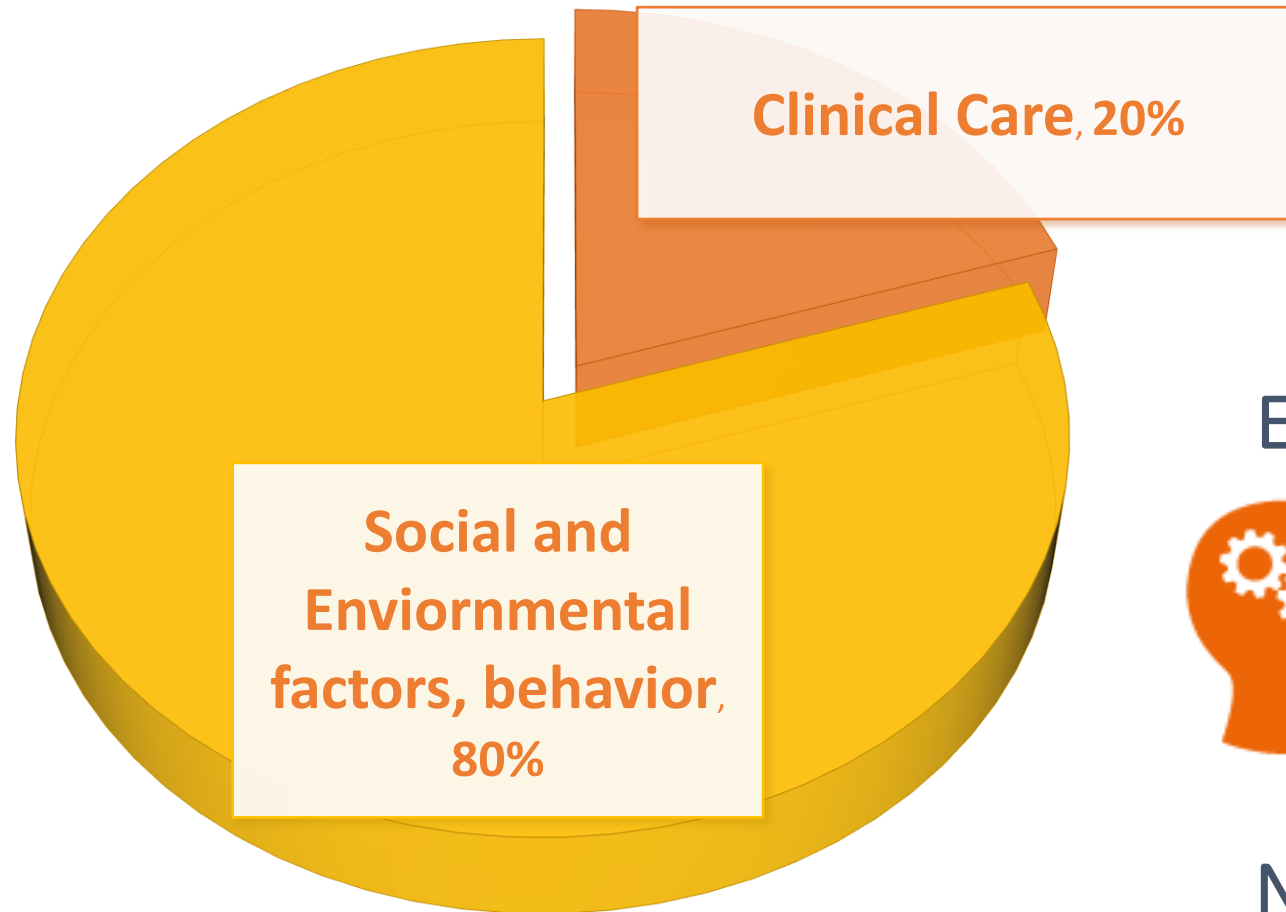
What Impacts Health & Health Inequities?

Economic Stability



Social & Community Context

HEALTH



Education



Neighborhood & Built Environment



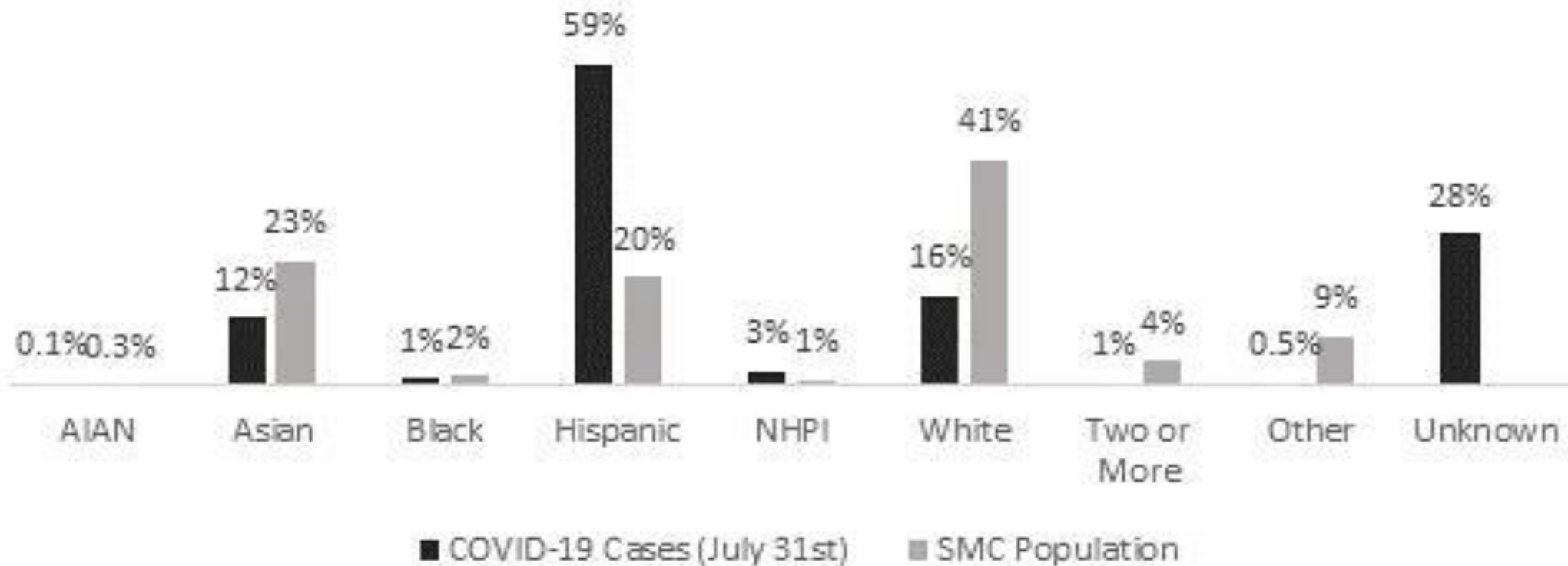
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COVID-19 & Health Equity Progress & Updates

Percent of COVID-19 Cases by Race Compared to Percent of San Mateo County Population by Race



COVID-19 & Disparities



“What’s the matter?
It’s the same distance!”

Update on SMC efforts

Board of Supervisors Update

- COVID response and recovery
- Recovery Coordination Committee
- Funding towards supports and services:
 - Childcare providers
 - Public Wifi
 - Immigrant defense fund & Immigrant relief
 - Small business, non-profit and rent/financial relief funds
- Infrastructure for health and hospital response
- COVID information across the county
- Policies and resolutions
 - Moratoriums on residential, commercial evictions and increasing rents
- Resolution on Black Lives Matter & Racism as a Public Health Crisis
 - Designated an Office of Equity and Social Justice under the Office of Community Affairs

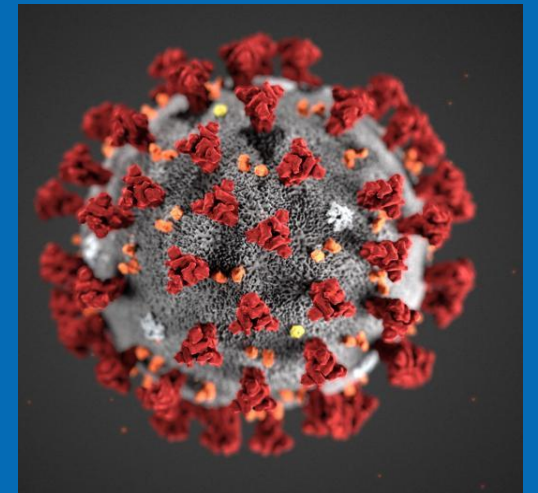


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Update for ODE Town Hall COVID-19 Response

Office of Diversity and Equity Town Hall
Louise F. Rogers, Chief of Health
August 7, 2020



Each day brings challenges.....and gratitude for the work we do together to overcome

- We remain laser focused on supporting our community to prevent the spread of the COVID-19 but there are challenges:
 - Spread in low income communities, demographics closely matches our Medi-Cal and ACE demographics
 - People who cannot afford to isolate, work front-line jobs
 - Crowded housing where spread is hard to contain
 - Gatherings



Each day brings challenges.....

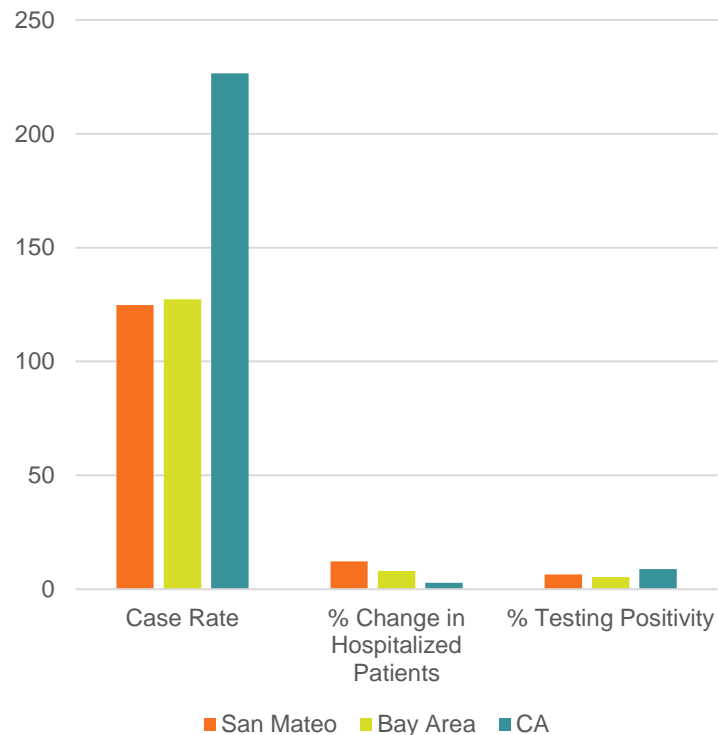
- We remain laser focused on supporting our community to prevent the spread of the COVID-19 but there are some boulders in our way:
 - The State has experienced an information system breakdown that impacts their reporting of all the test results locally and statewide
 - This has temporarily halted improvements to our data dashboard, including improvements we had made to including case data by race and location, as well as hospitalization and more. Visit <https://www.smchealth.org/coronavirus-county-data-dashboard>



and more closures

Compare

SMC to Region to CA



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- SMC metrics are focus of State; now on “Monitoring List”
- Further closures have occurred as a result, economic hardship
- HO perspective: front-line workers, crowded housing, gatherings, not sectors
- Focus on face coverings, 6 ft distance, handwashing, supporting people who cannot afford to isolate to isolate

Gratitude for Lots of Progress--Contact Tracing Expansion Underway

- Reassigned Disaster Service Workers as contact tracers now number 75
- On-line training, shadowing—2 weeks
- Buddy system and mentoring
- Adding 65 more contact tracers to number close to 140 in next few weeks



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7/22/20

Gratitude for Lots of Progress

- Community Affairs leading targeted ethnic/linguistically targeted outreach efforts leveraging the progress of the Census outreach work in SMC and all of our networks including Health Equity Initiatives
- **Crushingthecurve.me** campaign with the Bay Area counties targets youth and young adults for support and resources
- County Recovery Coordination Council and subcommittees focus on long term recovery including equity frame and vulnerable populations
- Held a web forum Advancing Equity in County Health for staff, Health boards/commission, and contracted partners. Second forum coming to identify priorities for action
- County continues to work on testing strategies, especially in high-need areas that are most impacted



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**Thank you for all you do
to help our residents
during this crisis!**

Update on SMC efforts



County Manager's Office

COVID Recovery Long-term Strategic Plan & Recovery Coordination Council

- BOS chair, County Manager and City representation, Superintendent of Schools, Core Service Agencies, Health and Human Services leadership, First Five and business representation
- 7 Committees formed:
 - **Equity Recovery Group**
 - **Public Information and Outreach**
 - **Economic Recovery**
 - **Vulnerable Populations Support**
 - **Community Infrastructure**
 - **Education and Childcare Committee**
- Committees meet weekly
- Accomplishments to date: Equity Guiding Statement and Review Questions, BOS support and resources allocated towards the priorities of the committees: Food, Renter Assistance, Internet for Schools, Child Care

Update on SMC efforts

Office of Community Affairs & Census 2020

- San Mateo County response rate 74.1%
- Enumeration is scheduled to begin on 8/11-ending one month early.
- BOS opposing Trump memo declaring that undocumented immigrants will not be included
- Organizations that are helping via in person and virtual questionnaire assistance centers.
- Mobile questionnaire assistance centers were set to start in August-delays expected due to COVID-19.
- Another round of targeted postcards out to low response areas.
- Visit my2020census.gov to participate & for updates follow [@smc_commaffairs](https://twitter.com/smc_commaffairs)  

San Mateo County Economic Development Association-SAMCEDA

Update on SMC efforts

Phase I: March to May

- 350 grants distributed totaling \$3.5 million -San Mateo County Strong Fund
- Monitoring of small business needs through surveys

Phase II: 8/4 BOS approval for \$200K support through Renaissance Entrepreneurship Center

- 30-40 grants (average size of \$5,000) to businesses meeting low-income criteria in targeted areas
- Funds to be used for trainings, purchase of technology, and PPE/safety capacities to meet COVID needs



Community priorities

Access to Easily Accessible, Cultural and Linguistically Appropriate Resources and Information

Outreach and Engagement to Support Service/Resource Navigation

Promote Equity, Solidarity & Community Building

Basic Needs: Housing stability, Food Security, Financial Security, Healthcare Access

Resources for immigrant families and households without documentation

Internet and Cell Data access

Education & Childcare

Frontline Worker Protections

Mental Health Support

Domestic Violence Prevention & Response

Transportation Access



Community Discussion & Public Comment

- What has changed since May?
- What needs to be added to our community priorities?
- What questions do you have on SMC efforts?

Next Steps

- *“How would you like to support?”* Poll
- On going discussion and progress updates at **Diversity & Equity Council (DEC)**:
 - **1st Fri. of the month 11:00am-12:30pm**
 - **Meeting ID: 348 617 514**
 - **Passcode: DEC2020**
- Evaluation & follow up materials will be made available after the meeting
 - Health Equity Initiatives
 - Live PSA coming soon!



Grounding exercise

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Thank you for joining us!

Additional Comments or Feedback
Contact the Office of Diversity &
Equity (ODE) Email: ode@smcgov.org

Join our email list:
<https://www.smchealth.org/office-diversity-equity>

