

Order No. c19-5d – Appendix C-1 (REVISED): Additional Businesses Permitted to Operate

May 22, 2020 (effective immediately)

General Requirements

The “Additional Businesses” listed below may begin operating, subject to the requirements set forth in the Order and to any additional requirements set forth below or in separate industry-specific guidance by the Health Officer. These businesses were selected to conform with the orders issued by the State of California and based on its determination that it would be appropriate to allow these businesses to resume operation and this Appendix should be interpreted accordingly.

To mitigate the risk of transmission to the greatest extent possible, before resuming operations, each Additional Business must:

- a. Prepare, post, implement, and distribute to their Personnel, as defined below, a Social Distancing Protocol as specified in Section 15.h of the Order for each of their facilities in the County frequented by Personnel or members of the public. If it is a service business that operates at customer homes it must instead of posting at the home, send an electronic version of the Social Distancing Protocol to the customer at least one day in advance of the service being provided; and
- b. Prepare, post, implement, and distribute to their Personnel a written health and safety plan as required by the State of California outlined in its guidance that addresses all applicable best practices set forth in relevant Health Officer directives, including how it will comply with all applicable Statewide guidance issued by the State of California, which is hereby incorporated by reference and should be treated as if issued by the Health Officer. If it is a service business that operates at customer homes, it must instead of posting at the home, send an electronic version of the plan to the customer at least one day in advance of the service being provided.

As used in this Appendix C-1, “Personnel” means the following people who provide goods or services associated with the Additional Business in the County: employees; contractors and sub-contractors (such as those who sell goods or perform services onsite or who deliver goods for the business); independent contractors (such as “gig workers” who perform work via the Additional Business’s app or other online interface); vendors who are permitted to sell goods onsite; volunteers; and other individuals who regularly provide services onsite at the request of the Additional Business.

Also, each Additional Business must comply with Social Distancing Requirements as well as all relevant state guidance (found here: <https://covid19.ca.gov/industry-guidance/>), local directives, and Health Officer orders. Where a conflict exists between the state guidance and local public health directives related to the COVID-19 pandemic, including Health Officer orders, the most restrictive provision controls.





List of Additional Businesses:

For purposes of the Order, Additional Businesses include the following:

- (1) Retail Stores and Retail Supply Chain Businesses** (including bookstores; jewelry stores; toy stores; clothing and shoe stores; home and furnishing stores; sporting goods stores; and florists).
- a. **Basis for Addition.** The State of California has determined that it would be appropriate to allow these businesses to resume operation. In addition, curbside pickup at retail stores has low contact intensity and a moderate number of contacts where interaction between the businesses' Personnel and customers occur outdoors. The State of California recently amended its guidance to make clear that "Interior stores in shopping malls can do curbside pickup with modifications." Businesses that involve outdoor interactions carry a lower risk of transmission than most indoor businesses. Also, curbside pickup at these stores should result in a limited increase in the number of people reentering the workforce and the overall volume of commercial activity and mitigation measures can meaningfully decrease the resulting public health risk. For clarity, this provision does not include businesses like dine-in restaurants, stadiums, music venues, entertainment venues, and theaters.
 - b. **Description and Additional Conditions to Operate.** Retail businesses and the businesses that support them are permitted to operate subject to the stated limitations and conditions:
 - i. These retail stores may operate for curbside/outside pickup only, including a drive-through window. Customers shall not enter the store.
 - ii. Products must be ordered in advance and remotely either by phone, internet or other technology.
 - iii. Except as provided in subsection (iv) below, stores must have direct access to immediately adjacent sidewalk, street or alley area for pickup by customers using any mode of travel, without blocking pedestrian access or causing pedestrian or vehicle congestion.
 - iv. Retail stores in an enclosed indoor shopping center that do not have direct access to an adjacent sidewalk, street or alley area, must develop a written pickup plan in collaboration with the shopping center operator or owner to designate clearly identified outdoor areas for pickup. The plan must address how the pick-up process will be monitored and managed, address customers using any mode of travel, without blocking pedestrian access or causing pedestrian or vehicle congestion and ensuring social distancing. The plan must also address how it will achieve a similar low-level of contact intensity and number of contacts as curbside pick-up by non-enclosed shopping centers.
 - v. Businesses that manufacture the goods sold at retail stores covered in category are allowed to operate but only to the extent that they are manufacturing goods for these retail stores.
 - vi. Businesses that provide warehousing and logistical support to these retail stores are allowed to operate but only to the extent they support these retail stores.

- (2) Limited Services Which Do Not Require Close Customer Contact** (such as pet grooming, dog walking, car washes, appliance repair, residential and janitorial cleaning and plumbing).

- a. **Basis for Addition.** The State of California has determined that it would be appropriate to allow these businesses to resume operation. In addition, these Limited Services has low contact intensity.



- b. Also, opening these services should result in a limited increase in the number of people reentering the workforce and the overall volume of commercial activity and mitigation measures can meaningfully decrease the resulting public health risk.
- c. Description and Additional Conditions to Operate. Limited Services are services that are performed in a manner in which the service provider and customer maintain at least six feet distance and wear a face covering at all times. Personnel must disinfect any surfaces in customers' homes or customers' items that they touch before and after the service.

(3) Outdoor Museums

- a. Basis for Addition. The State of California has determined that it would be appropriate to allow these businesses to resume operation. In addition, Outdoor Museums have low contact intensity and a moderate number of contacts where interaction between the businesses' Personnel and customers occur in the outdoors. Businesses that involve outdoor interactions carry a lower risk of transmission than most indoor businesses. Also, outdoor museums should result in a limited increase in the number of people reentering the workforce and the overall volume of commercial activity and mitigation measures can meaningfully decrease the resulting public health risk.
- b. Description and Additional Conditions to Operate. Outdoor Museums are a museum where the exhibitions are located outdoors, and are permitted to operate subject to the additional stated limitations and conditions:
 - i. Personnel and customers must at all times wear a face covering; and
 - ii. Any indoor components of the museum must remain closed to the public.

(4) Offices

- a. Basis for Addition. The State of California has determined that it would be appropriate to allow Offices to resume operation. In addition, opening offices should result in a limited increase in the number of people reentering the workforce because the Order still requires that businesses assign only those who cannot perform their job duties from home to work outside the home, and the overall volume of commercial activity and mitigation measures can meaningfully decrease the resulting public health risk.
- b. Description and Additional Conditions to Operate. For a business that are not an Essential Business, an Outdoor Business, nor an Additional Business, the business may open its offices but only to the extent that persons working in offices cannot perform their job duties from home, and any such business operating offices must ensure that there is minimal contact with members of the public, no indoor person-to-person commercial activity, and must adhere to Social Distancing Requirements and the Face Covering Order.



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(5) State Identified Essential Business

- a. Basis for Addition. Any business that the State of California has identified as an essential critical infrastructure sector (available at: <https://covid19.ca.gov/essential-workforce/>) can resume operation. The operation of these additional businesses should result in a limited increase in the number of people reentering the workforce because the Order has previously identified twenty-six Essential Businesses and the Order requires that businesses assign only those who cannot perform their job duties from home to work outside the home.