

Clients CURRENTLY Living in San Mateo County

Private Health Coverage	→	refer to private health insurer; or self-pay admit is okay
Criminal Justice involved	→	okay to admit with sliding scale fee as long as not privately insured, with CJ verification
Undocumented	→	okay to admit with sliding scale fee if uninsured
Uninsured*	→	okay to admit with sliding scale fee
Medi-Cal	→	okay to admit pending verification of Medi-Cal coverage in SMC and aid code

** Pregnant women and IV drug users shall have expedited access to services.*

Clients NOT Currently Living in San Mateo County

Private Health Coverage	→	refer to private health insurer
Undocumented	→	refer to home county
Uninsured	→	refer to home county
Criminal Justice involved	→	okay to admit with sliding scale fee as long as not privately insured and with active referral from SMC Probation, Correctional Health, or SMC Courts, including Pathways and Drug Court (need to discuss those with MediCal in another county who DO NOT want to switch MediCal and how to address.)
Medi-Cal	→	refer to home county; if client has requested an Intra-County Transfer (or intends to), to SMC, okay to refer to care

Medi-Cal Active in a County with Standard DMC Program (Non-ODS Pilot)

Individuals can only receive the following DMC services based on the standard DMC program

- Opioid Treatment Program (Methadone maintenance or detox)
- For all other services, individual shall be referred back to his/her home county

OR

Client can request Medi-Cal coverage to be transferred to SMC/HPSM and must be advised that a transfer in coverage:

- Will interrupt all other services the client and his/her family members currently receive via Medi-Cal, such as physical health, mental health, etc.
- May result in up to 60 day delay in accessing services in SMC while Medi-Cal is transfer to HPSM coverage
- Once Medi-Cal is transferred, provider can bill using appropriate Delay Reason Code.

Medi-Cal Active in a DMC ODS Pilot County

Individual shall be referred back to home county where Medi-Cal is active

OR

Client can request Medi-Cal coverage to be transferred to SMC/HPSM and must be advised that a transfer in coverage:

- Will interrupt all other services the client and his/her family members currently receive via Medi-Cal, such as physical health, mental health, etc.
- May result in up to 60 day delay in accessing services in SMC while Medi-Cal is transfer to