

Skilled Nursing Facility (1A) Visiting Rules

We encourage safe visitation for the physical and emotional wellbeing of our patients. These visiting rules will help keep patients, visitors, and staff safe. Please be sure to read all the rules below before coming to the hospital to visit. If you have questions, please call 650-573-3678 and ask for the Charge Nurse.

Who Can Visit

- A maximum of two (2) visitors per patient is suggested to visit at one time. Exceptions must be approved by nursing in advance to find a safe space for the visit.
- Children can visit if they are able to follow all infection control and safety policies, including staying with their parents/guardians at all times and by wearing a mask if older than 2 years of age.

If you have COVID-19 disease, have a cold or flu like symptoms, or have been around someone who tested positive for Covid or Flu in the past 10 days, please do not visit. We will help to arrange a phone or video visit for you.

Scheduling Your Visit

You are not required to schedule your visit. However, scheduling helps our staff be prepared and available to help when you arrive. If you would like to schedule your visit, please call (650) 573-3678.

Suggested Visiting Hours

Monday – Friday: 10:00 a.m. to 8:00 p.m.

Saturday – Sunday: 10:00 a.m. to 4:00 p.m.

When You Enter the Hospital

- Everyone 2 years and older must wear a well-fitted mask covering their mouth and nose at all times while inside the buildings. Masks must be surgical grade or higher (not cloth) and will be provided to you if needed.
- Clean your hands with provided hand rub before entering your loved one's room.
- Go through safety screening either by reading the signs or following the directions of staff

When You Enter the Skilled Nursing Unit (1A)

- Clean your hands with provided hand rub before entering the unit.

- You are strongly recommended to take an antigen test prior to entering the unit.- We will help with the instructions, but you will do your own test. If you don't have an antigen test kit, we will be able to provide one for you to use before entering.
 - If your antigen test is negative, you can visit.
 - If your antigen test is positive, you cannot visit on the unit to keep your loved one and others safe. We will help arrange a phone or video visit instead.
- Sign in on the visitation log (print name, phone number, and time of visit, including the time you leave)

While You're Visiting

- Keep your mask on at all times.
- Staff will check frequently to make sure infection control and safety policies are followed during your visit.

When You Leave

- Sign out on the visitation log, wash hands again with hand rub (or soap and water if they are visibly soiled.)

Patients in Quarantine or Isolation

- If the patient you are visiting is in quarantine or isolation, you must wear the personal protective equipment (PPE) we provide.
- We will explain the exposure risks and show you how to put on the PPE, and how to take it off safely when your visit is over. It is very important to follow the instructions closely to stay safe.

Additional Information

- Staff will clean and disinfect the visitation area after each visit.
- Visitors who do not follow the visitation rules will be asked to leave and/or may not be allowed to visit.
- Visiting rules and hours are subject to change. We will post changes on our website. Use this QR code and your smart phone's camera to see our web page.



Thank you! We so appreciate your cooperation to keep everyone safe, especially the person you are visiting!